Gold Coast Airport

AIRCRAFT NOISE ABATEMENT CONSULTATIVE COMMITTEE
ANACC MINUTES

Date: Thursday 1st September 2011
Time: 9.30 am – 12.30 am
Location: Club Banora Tuscany Conference Room

Present	Rob Porter (Chairman)	General Manager Operations and Standards - GCAPL
	Robecca Boseley	Aviation Administration –GCAPL
	Elissa Keenan	General Manager Corporate Affairs - GCAPL
	Brett Curtis	Project Manager - GCAPL
	Stuart Russell	Tweed Shire Council
	Roger Savage	Bilinga & Tweed Heads Progress Association
	Geoff North	General Aviation Representative
	Bill Pinkstone	Banora Point Residents & Ratepayers Association
	Ben Naday	Proxy for K. Andrews – MP McPherson
	Barry Jephcote	SECCA
	Rod Bates	Proxy for John Alcorn, ACCA
	Stephen King	Proxy for Garth Threlfall, Friends of Currumbin
	Martin Simpkins	Air Services Australia
	James Goodwin	Airservices Australia
	Jodie Bellchambers	Proxy for J. Elliot, MP Richmond
	Robert Anderson	Virgin Australia

Observers
Dawn Walker, Helen Twohill, Pat Tate, Nyrie Tillotson, Peter Tillotson, John Sydneham, Michael Dunne, Garry Orchard, Darren Morrison, Rob Bradford

Apologies
Garth Threlfall
Wilf Ardill
Peter Barrett
Laurie Ganter
Christopher Davis
Peter Long
Karen Andrews
Justine Elliott
Lester Lewis *
Andrew Sellick *

*please be advised that Lester Lewis (Jetstar) and Andrew Sellick (Qantas) were not in attendance due to a miscommunication in the date of the ANACC meeting. Apologies are recorded and it has been advised that both parties will be in attendance at the December ANACC meeting.

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1. **Welcome**

Rob Porter opened the meeting at 9.30 and extended a welcome to all Members and Observers.

Master Plan presentation

(the presentation was open for questions from both Members and Observers)

R Porter addressed the meeting noting:

- The Airport Preliminary Draft Master Plan is due for release on 8th September.
- An overview of the Preliminary Draft Master Plan was provided, with a focus on the Australian Noise Exposure Forecast (ANEF), Australian Noise Exposure Index (ANEI) and the N70 Contours.

Developments at the Airport

- **Tower Road project**
  - 1.2 million litre fuel facility
  - Apron parking
  - Access road
- **Virgin Lounge**
  - Will be located above Hungry Jacks in the main terminal
  - Currently in the concept design phase
- **Additional seating**
  - Additional seating necessary during busy periods in the main terminal
  - 400 seats to be installed ($200,000)
- **Premium Bar**
  - A premium bar is currently under development in the main terminal

Passenger numbers

It was noted that there has been a reduction in passenger numbers of 8% in the last month. The lack of pre bookings during the rough period (volcanoes, tsunamis, earthquakes and floods) would be the main contributing factor for this. Another factor is the loss of Tiger. However, with Tiger back and operating as of 31st August we are hopeful that we are entering into the busy period for the Airport.

2. **Apologies and Proxies**

As recorded on the previous page.

3. **Minutes from the Previous Meeting**

James Goodwin asked that the comment "*D Olsson provided a commitment to finalise a review of these documents by the end of September 2011*" on Page 13 be changed to "*end October 2011*"

With this amendment the Minutes were accepted.
Moved by Geoff North and seconded by Roger Savage.

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4. Business Arising from the previous meeting

RNP tracks

Once the RNP tracks have been identified both the Tweed Shire Council and Gold Coast City Council will be engaged.

- ITEM OPEN

Run Up Bay

- The proposed Run up bay development will be included in the Master Plan documentation.
- Feedback will be sought at the next meeting.
  - ITEM OPEN

Fingal Heads Community Association Letter

- The Fingal Heads Community Association letter has been forwarded to Airservices.
- R Porter has sent a letter to CASA requesting that they respond to the points within their jurisdiction.
- CASA has met with the Fingal Heads Community Association.
  - ITEM CLOSED

International flight – environmental assessment

- B Pinkstone has been approached to locate documentation that may be available on his premises. B Pinkstone provided that he can not currently furnish those documents.
- All of the available Minutes that we have been able to locate have been placed online. There is quite a number now available, however we will continue our search to uncover further documentation and make them available online as they come to hand.
- The issue was raised in the ANACC Sub Committee meeting and it was concluded that this discovery would be left to Airservices, who would furnish such information as part of their review.
  - ITEM CLOSED

ANACC Online

- The ANACC webpage is up and running - http://goldcoastairport.com.au/community/noise-abatement-anacc/
- R Boseley is continuously updating the Minutes as further documentation is located
- The ANACC territories were confirmed at a meeting of the Northern ANACC members. A representative from Palm Beach area is still being sought. Palm Beach Currumbin Lions Club has been identified as a possible community group to represent that area.
  - ITEM OPEN

Terms of Reference

- Changes to the Terms of Reference providing the link between CACG and ANACC were agreed upon in the last meeting of ANACC on 16th June.
- The revised Terms of Reference were distributed with the Minutes
  - ITEM CLOSED

Re-appointment to ANACC

- Endorsement has been provided by community organisations for Wilf Ardill, Garth Threfall, Peter Barrett, Roger Savage, Laurie Ganter, Bill Pinkstone, John Alcorn and from 2 of the organisations which Barry Jephcote represents. A meeting is to be scheduled between R Porter and B Jephcote to discuss his re-appointment in relation to the Fingal Heads area.
- It was also noted that Ian Brunker from Bilambil Progress Association has resigned from the ANACC, due to the disbanding of the organisation. The Bilambil area remains vacant and the Gold Coast Airport is seeking persons to come forward to represent this area. R Porter noted that with the Bilambil and Cobaki Lakes developments it is important to get someone to represent that area for the future.
- R Porter acknowledged Ian Brunker's involvement in the ANACC, contributing to both ANACC and Sub-Committees. R Porter provided that he would send a letter to thank Ian for his involvement.
- A meeting of the Northern Members was held to confirm the ANACC territories, with a vacancy highlighted in the Palm Beach area. M Simpkins and R Porter have arranged a meeting with Palm Beach Currumbin Lions Club to try to encourage someone from that community to get involved in ANACC.
  - ITEM CLOSED

Mr Stevens

R Porter noted that he has not yet organised a meeting with Mr Stevens, W Ardill and himself to discuss matters.

(A correction has been made to this Action Item – The gentleman's name is Cameron Smith, not Mr Stevens. W Ardill has advised C Smith to contact the Noise Ombudsman)

- ITEM CLOSED

Welcome to Gold Coast Airport sign

This recommendation was raised at the August CACG meeting. The Airport has given a commitment to facilitate the change of the sign from "Gold Coast Airport" to "Welcome to Gold Coast Airport". This is now an Action Item within the CACG.

- ITEM CLOSED

5. Correspondence

<u>IN (From)</u>

Barry Jephcote (SECCA) to Rob Porter **22.06.11**

Lester Lewis (Jetstar) to Rob Porter **24.06.11**

Barry Jephcote (SECCA) to Rob Porter **11.07.11**

Ian Brunker (Bilambil Progress Association) to Robecca Boseley **13.07.11**

Wilf Ardill (Tugun Village Community) to Robecca Boseley **08.08.11**

Airservices Australia to Rob Porter **30.08.11**

OUT (To)

Barry Jephcote (SECCA) from Rob Porter **21.06.2011**

Andrew Sellick/Lester Lewis (Qantas/Jetstar) from Rob Porter **23.06.11**

Barry Jephcote (SECCA) from Rob Porter **05.08.2011**

6. General Aviation Update – Geoff North

- No reported complaints or incidents.
- Correspondence from M Simpkins has highlighted that there are still concerns in the Fingal Heads area. G North noted that as pilots this was something that they would try to mitigate, if possible. However, it was highlighted that aircraft are ultimately under the control of Airservices.
- It was noted that it was encouraging that the Run Up Bays are proposed for completion by December 2011.
- Student numbers at the Airport have stabilised, although training has been adversely influenced by the weather.
- It was noted that the Tower Road project has been quite seamless for all GA tenants.
- The Fly Neighbourly policy has been working well

R Porter highlighted that during the General Aviation Consultative Committee meeting operators were genuinely concerned about their impact on the community and offered to work with Airservices on other solutions for operations over Ocean Shores and the Fingal Heads area. R Porter noted that this initiative by operators is to be applauded.

7. Air Services Report

Gold Coast Noise Abatement Procedure Review

A letter was sent to Gold Coast Airport announcing the timeline for the Gold Coast Noise Abatement Procedure Review:

- The Terms of Reference for the Review will be available by December 2011.
- If available the Terms of Reference would be sent with the Agenda of the December ANACC meeting.
- Feedback will be sought during the next ANACC meeting. It was noted however that changes to the Terms of References would be limited in scope, as the document will be standardised and used for Airports throughout Australia.
- The Review is expected to be completed by June 2012.

Noise and Flight path Monitoring Report

- The 2nd Quarter Noise and Flight Path Monitoring Report is now available online: (https://www.airservicesaustralia.com/projectsservices/reports/nfpms/nfpmscoolie.asp)
- Currently there is a review underway to standardise the Noise and Flight Path Monitoring Reports across the country.
- These changes will be rolled out within the next 12 months.
- ANACC will be consulted with and feedback sought on the revised Reports.

Noise Monitoring Stations

- Tweed Heads Water Treatment plant has been identified as the location for the Noise Monitoring System.
- Currently Airservices are finalising the licensing agreement.

Noise Complaints

- **May -** Total complaints for May were 4336. Fingal Heads was identified as the suburb that most complaints originated, with 4257 complaints. Banora Point recorded the second highest number of complaints, with 21.
- **June -** Total complaints for June were 2489. Fingal Heads was identified as the suburb that most complaints originated, with 2438 complaints. Banora Point recorded the second highest number of complaints, with 22.
- **July -** Total complaints for July were 1843. Fingal Heads was identified as the suburb that most complaints originated, with 1794 complaints. Banora Point recorded the second highest number of complaints, with 20.
- Airservices has been working with the Noise Ombudsmen to amend the Airservices website to make it more user-friendly to access noise complaint information. Noise complaint figures will be made public on the website, with a map identifying suburbs where complaints have originated.

Jetstar new climb procedure

- J Goodwin confirmed that a review will be conducted by Airservices on the new Jetstar climb procedure.
- Airservices are seeking further clarification from Jetstar and will report back once this review has been completed.
- R Porter encouraged all representatives to seek feedback from their communities to assist Airservices and Jetstar in assessing this change
- With the trial only just beginning, insufficient data has been gathered to assess the impact on the community. ANACC would like Jetstar to continue with this trial so that community feedback can be sought, and Airservices have time to complete their review.

Departure Trial Review

- Work on the Departure Trial Post Implementation Report is near completion.
- It is currently being reviewed by Senior Officers within the Environment branch.
- A report will be provided at the December ANACC Meeting.

Assessment of the Assessments

- An assessment of the assessments will look at the past history of the procedures used at Gold Coast Airport.
- This work is due to be completed by the end of October 2011.

Letter from Fingal Heads Community Association (tabled at the previous meeting)

- Airservices provided that they have no response in relation to this correspondence, due to the large amount of work being completed. The reports that are currently being undertaken will address the issues that have been raised in the correspondence. Airservices will provide these reports in due course.

- R Porter remarked that he was disappointed that there was no response to at least some of the issues raised as they had been given 3 months to respond. R Porter to write to Airservices requesting an update on each of the issues raised.

8. General Business

Sub Committee Report

Issues that were raised were in relation to:

- A330 operations straight out on the 14 departure. M Simpkins is investigating unusual departures, when advised of specifics by B Pinkstone.
- B Pinkstone advised that he is unable to furnish documentation in relation to the 120 departure located in his garage. Airservices to continue works that will ultimately uncover this documentation.
- R Bates tabled correspondence on behalf of J Alcorn in regards to Noise Abatement Procedure Review. The correspondence was tabled. The Airservices report provided in this ANACC meeting has addressed each of the issues raised.
- B Jephcote raised some issues on behalf of the Fingal Heads Community Association:
  - **DAP changes**

    R Porter advised that a letter would be written to Airservices asking them to respond.
  - **Fingal Head ANACC representation**

    R Porter will follow up with P Donovan in relation to Fingal Head ANACC representation. This will also be recorded through the Community Aviation Consultative Group (CACG), with a recommendation documented at the previous meeting.
  - **ANEF and Contours provided in the Master Plan**

    ANACC Members will be provided with a link to the Master Plan and sent a copy of the Master Plan on CD. All community members will be able to access the Master Plan on the website. It was advised that public consultation period will commence on 8th September and public comment is welcomed within that 60 day period.

ANACC re-appointment

- Currently B Jephcote represents Kingscliff, East Banora and Fingal Heads. B Jephcote's Membership may be affected pending a decision on Fingal Head's representation at ANACC.
- The Terms of Reference may change to broaden the scope of the Committee in terms of Membership, depending on the decision of P Donovan. The Terms of Reference will then be tabled at ANACC to seek endorsement.

Gold Coast Airport resignations

- Elissa Keenan and Rob Porter have tended their resignations from Gold Coast Airport and this therefore will be the last ANACC meeting that they will be attending. It was advised that Brett Curtis would move into the role as Manager of Operations and Standards, and Chair future ANACC and Sub Committee meetings.
- R Porter expressed his sincere thanks to the Committee for allowing his involvement with the community in his role as Chair. R Porter wished the Committee best of luck in achieving the outcomes that they are seeking.

Meeting closed at 12.05.

Date of next meeting for ANACC will be 8th December 2011

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ANACC COMMITTEE ACTIONS - Next Meeting Thursday 8th December, 2011					
Date	**Action Item**	**Action Officer**	**Status**	**Action**	**Date Completed**
10 Dec 09	a) Paula McMahon to provide an additional report would be included in the quarterly ASA noise report that would show the distribution of RPT jets on each runway. b) R Porter to follow up with P McMahon for a 3rd temporary noise monitoring station. Paula McMahon to provide statistic on the last 3 years for this distribution	Paula McMahon, Ian McLeod	Closed	a) Quarterly ASA noise reports issued. D Olsson circulated 2008-2010 RPT statistics. ASA to consider, as part of the review, the inclusion of the specific data that Gold Coast has requested. R Porter to send a request to ASA to consider this further in the review of their reporting processes. b) The Tweed Heads Water Treatment Plant has been identified as the location for the 3rd Monitor. Currently Airservices are in the process of finalising the licensing agreement.	
10 Jun 10	R Porter to write to both GCCC and TSC regarding new developments in relation to the RNP tracks.	R Porter	Open	To be consulted closer to commencement of RNP.	
9 Sep 10	Find out the RNP package that CASA has for committee	R Porter	Open	RNP tracks to be finalised.	
16 Jun 11 1 Sept 11	Run Up Bay	R Boseley	Open	R Boseley to distribute drawing of the Run Up Bay project. The proposed Run Up bay development is included in the Master Plan documentation. Feedback will be sought at the next meeting.	

16 Jun 11	Fingal Head Community Association letter	R Porter	Closed	R Porter to send letter to ASA and CASA requesting that they respond to the points within their jurisdiction R Porter to respond to letter on behalf of GCA CASA has met with the FHCA	
16 Jun 11	International flight – environmental assessment	R Boseley/R Porter/B Pinkstone	Closed	R Boseley to locate the minutes of AEC relating to environmental assessment conducted when international flights were first introduced. R Porter to liaise with B Pinkstone to see if any documentation can be located at his premises. B Pinkstone advised he is unable to furnish these documents. It was concluded that this discovery would be left to ASA who would furnish such information as part of their review.	
16 Jun 11	ANACC Online	R Boseley/R Porter	Open	R Boseley to populate archive of ANACC Meeting Minutes. R Porter to meet with G Threlfall to redefine the boundaries of northern members.	
16 Jun 11	Terms of Reference	R Boseley	Closed	Changes to be made to TOR and distributed with Minutes and placed online.	
16 Jun 11	Re-Appointment to ANACC	R Boseley/R Porter	Closed	R Boseley to distribute Info Pack with Re-Appointment Forms to current representatives Submissions to be returned by 1st August. R Porter to meet with Northern members to discuss Northern representation R Porter and B Jephcote to discuss his reappointment R Porter to send a letter to thank Ian Brunker for his involvement M Simpkins and R Porter to meet with Palm Beach Currumbin Lions Club to fill Northern	

				position	
16 Jun 11	Mr Stevens – Coolangatta Road	R Porter	Closed	W Ardill to provide contact details for Mr Stevens R Porter to contact on behalf of GCA CORRECTION: The gentleman's name is Cameron Smith, not Mr Stevens. W Ardill has advised C Smith to contact the Noise Ombudsman	
16 Jun 11	Welcome Sign	R Porter	Closed	R Porter to take the recommendation of a WELCOME TO GOLD COAST AIRPORT to the next CACG meeting This Action Item to be addressed at CACG	
1 Sept 11	Master Plan distribution	R Boseley	Closed	ANACC members will be provided with a link to the Master Plan and sent a copy of the Master Plan on CD if requested	
1 Sept 11	Fingal Head letter tabled 16 Jun 11	R Porter	Open	R Porter to write to ASA requesting an update on each of the issues raised within the letter, including DAP changes.	
1 Sept 11	Fingal Head ANACC representation	R Porter	Closed	R Porter will follow up with P Donovan in relation to Fingal Head ANACC representation Issue to be addressed at CACG	
1 Sept 11	Gold Coast Noise Abatement Procedure Review	J Goodwin	Open	ASA to provide draft Terms of Reference for the Review by December meeting	